

دورات تدريبية في الحكومة الذكية

**Smart Gov Workshops**

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**tadafur Summer School**

# التحول الإلكتروني: التوعية وإدارة التغيير

◀ من البيروقراطية إلى الحكومة الذكية  
◀ مفهوم وفوائد الحكومة الإلكترونية و الذكية  
◀ البيانات المفتوحة و المكانية  
◀ المشاركة الإلكترونية و أمن المعلومات

مدخل شامل  
للحكومة الإلكترونية

◀ تحديات الحكومة الإلكترونية وأهمية العنصر البشري  
◀ نماذج رائدة في إدارة التغيير  
◀ تقنيات إستكشاف المقاومة و قياسها  
◀ أساليب التغلب على المقاومة في مشاريع التحول الإلكتروني

إدارة التحول  
الإلكترونية

◀ أهمية المعلومات الحكومية  
◀ الأخطار السيبرانية  
◀ الجرائم السيبرانية المنظمة  
◀ مستويات الأمن المعلوماتي و أساليب الحماية

الحكومة الإلكترونية  
و أمن المعلومات

من 15 إلى 17 يونيو إسطنبول - تركيا

ورشة باللغة العربية  
مدة أيام

# إدارة التحول إلى الحكومة الذكية : مفاهيم وقصص نجاح

من الحكومة الإلكترونية إلى الحكومة الذكية  
مفهوم الحكومة الذكية  
فوائد الحكومة الذكية  
نموذج كوريا الجنوبية

مدخل شامل  
للحكومة الذكية

التحديات التقنية وطرق معالجتها  
التحديات البشرية  
نموذج سنغافورة  
نموذج بريطانيا

تحديات الحكومة  
الذكية

الإجراءات الحكومية وإعادة هندستها في العصر الرقمي الذكي  
النموذج الألماني

تطوير إجراءات  
و الحكومة الذكية

من 4 إلى 6 أغسطس الدار البيضاء - المغرب

ورشة باللغة العربية  
مدة أيام

# Government CIO Workshop

## The CIO Challenge

- ▶ The mission of government CIOs
- ▶ Strategic and operational Challenges
- ▶ The Value of It and government data

## IT Service Management & Governance

- ▶ Government Service Delivery Management
- ▶ Crisis Simulation
- ▶ Infrastructure & System Governance

## Information Security and Risk Management

- ▶ Cyber threats and organized attacks
- ▶ International Espionage & Cyber Wars
- ▶ Risk Assessment and Treatment

## Enterprise Architecture

- ▶ Architecture Development Method
- ▶ TOGAF Architecture Content Framework
- ▶ TOGAF Reference Model

**18-21 August in Kuala Lumpur- Malesia**

**tadafur**  
تادافور

In English  
Workshop for  
4Days

## Adil Kassabi



**E-Government  
Strategy expert**

### Summary

Mr. Adil Kassabi Has long years of international experience in Information Technology and e-Government. He advised and trained leading e-Government authorities in the Middle East as well as top companies in Europe.

Mr. Kassabi is conducting regularly research on multiple topics of e-Government with more focus on strategic management and change management.

### Professional and Working experience

- ▶ Advising numerous ministries and agencies in UAE, Oman and Saudi Arabia on service transformation, change management and capacity building
- ▶ Expert in e-Government Strategy, Frameworks and programs
- ▶ Researcher on Strategic Management and change management in the context of smart & e-Government,
- ▶ Coach and trainer on the use of communication skills and emotional intelligence for overcoming organizational resistance to change
- ▶ Speaker on international conferences around e-Government and Information Technology

### Education

- ▶ Education » **Master of Computer Science** at the university of Dortmund, Germany
- ▶ Enrolled in doctoral program of the department of **Management and Law** at the university of surrey, UK

## Faruk Syed



**E-Government  
Strategy expert**

### Summary

Has more than 22 years of experience in e-Government. With first-hand experiences in the transformation of Singapore e-Government, Faruk has provided consultancy in e-Government strategies to numerous governments in Asia.

### Professional and Working experience

- ▶ Reviewed and compiled major portions of the Singapore e-Government past strategies and frameworks
- ▶ Provided e-Government consultancy (IDA International) to Middle East countries in particular Bahrain, Qatar and Oman; content expert on a few disciplines for other governments in Africa and other Asian countries
- ▶ Managed the infrastructure and applications of Singapore Customs
- ▶ Managed the project and team on infrastructure & hosting services; it involves the architecture, design and consolidation of infrastructure services in the Ministry of Education Singapore
- ▶ Drafted the Oman Government Consolidated eServices Master Plan (early 2014)
- ▶ Developed the Oman eGovernment Transformation Plan and was the Program Director that oversee the major developments including business service documentation and business service improvements (2011-2013)

### Education

- ▶ **Master of Science** at University of Glasgow, Scotland



## Kassim Mzee



**Senior  
Consultant**

### Summary

Kassim Has extensive international experience across Europe, middle east and Africa in e-Government, IT Business Alignment, government process automation, smart technologies and information security. Kassim is experienced in facilitating the transformation of Organizations through Business IT Alignment

### Professional and Working experience

- ▶ 15 years+ of field experience in Information Technology
- ▶ Certified IT Service Management Expert
- ▶ Led various cross-functional business and governance projects to support global business operations thereby using business acumen to craft and implement solutions that optimized execution velocity.
- ▶ Performance analysis where current processes were benchmarked and redesigned and implemented to match strategic business goals
- ▶ Worked effectively with business partners and information technology professionals to produce IT-Based solutions that automated newly designed to-be processes
- ▶ Provided comprehensive process documentation for use in enterprise model Experience working on projects using variety of process redesign methods ( such as business process re-engineering, Value Chain Analysis and Total Quality Management

### Education

- ▶ University Education
  - ▶ MSc. Communications Engineering (2002-2003) Bonn, Germany
  - ▶ BSc. Electrical Engineering (1992-1997) Bonn, Germany
- ▶ Highlights on Professional Training
  - ▶ Expert IT Process Management Certification
  - ▶ Service Management Certification
  - ▶ Certified Quality Management Product Consultant
  - ▶ Training on Business Performance Management Solutions
  - ▶ Training in Project Management