Certification Program in Smart Government & Digital Transformation

A unique capacity building program for successful transformation of government entities

Educate ● Inspire ● Transform
ABOUT THIS PROGRAM

Succeed the transition to a Smart Government

The world has become digital and interconnected, knowledge societies are emerging and becoming more and more demanding, public organizations and ministries are requested more than ever before to manage the digital transformation successfully in order to cope with the challenges of fast changing societies and an interconnected environment.

In collaboration with leading experts worldwide, the Global e-Policy and e-Government Institute (GEPEGI) and the Korean Association for Policy Studies (KAPS), tadafur Academy has designed a unique certification program in e-Government and e-Transformation in order to meet the compelling needs of government institutions and ministries in the digital era. It equips public officials with a holistic view, in-depth knowledge, critical insights and best practices to overcome the cultural, technical, organizational and methodical challenges of transformation programs. Among the key characteristics of this training program are that it’s highly interactive, practice oriented and it triggers the paradigm shift needed in public service mindset.

We wish you a joyful learning journey.
The transition towards e-Government has an impact on all divisions and individuals. In order to succeed in such endeavor, government officials should share a common set of solid concepts and basic knowledge about the new operating model of governments and ministries in the digital age, its challenges as well as its new opportunities.

**Basics and fundamentals every government official should know**

**DESCRIPTION**

The Practitioner Level provides hands on experience and practical knowledge about vertical disciplines and key areas of e-Government, ranging over three main categories:

1. Organization and management of the e-Transformation
2. Government Communication
3. Key technologies

**OUTLINE**

1. Basic concepts of e-Government
2. Leading international benchmarks and frameworks
3. E-Participation, open and smart Government
4. Introduction to change management
5. Introduction to transformation management
6. Information Security Awareness
7. Major Technology trends for smart and e-government

**AUDIENCE**

- Executives, Directors and managers of business units at ministries and public authorities.
- Members of e-Transformation committees.
- IT Professionals involved in the implementation of e-Government initiatives.
- All government officials involved or impacted by the transition to e-Government

**Advanced topics about the practice of e-Government**

**DESCRIPTION**

P01. Developing e-Transformation Tenders
P02. Government Transformation Management
P03. Government Process Management
P04. Business Analysis : The journey from the service catalogue to the the eService
P05. Agile project management
P06. Agile change management
P07. Government Content Management
P08. Managing Social Media in Government
P09. Data Center Management
P10. Information security : Ethical Hacking
P11. Technologies for smart government

**MODULES**

- Executives, Directors and Managers of business units at ministries and public authorities.
- Members of e-Transformation committees.
- IT Professionals involved in the implementation of e-Government initiatives.
Acquire transformational leadership skills

Skills needed by managers and executives to run ambitious and comprehensive transformation programs. A particular emphasis is put on soft skills, strategic thinking, innovation management and transformational leadership.

**DESCRIPTION**

E01. Strategic Management of e-Government  
E02. Becoming a transformational leader  
E03. A Tactical Framework for Effective e-Transformation  
E04. Business Simulations for Solving Complex Problems  
E05. Government Innovation Management

**AUDIENCE**

- Executives, Directors and managers of business units at ministries and public authorities.
- Members of e-Transformation committees.
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- All government officials involved or impacted by the transition to e-Government.

Become the future CIO of your organization

Every modern organization needs a Chief Information Officer. CIOs guide boards and steering bodies in strategic and critical decisions. This course equips existing CIOs or candidates aspiring for this position with the necessary knowledge and skills to fulfill this vital critical role.

**DESCRIPTION**

1. The CIO Challenge  
2. IT Service Management & Governance  
3. Enterprise Architecture  
4. Information Security  
5. Risk & Crisis Management  
6. Media Training  
7. Geo-Politics of Cyber Space

**OUTLINES**

- The CIO module is offered in Seoul, Berlin or Singapore

**AUDIENCE**

- Executives, Directors and managers of business units at ministries and public authorities.
Committed to successful transformation and smart government

Educate . Inspire . Transform

We conduct and incubate research projects around transformation management and e-Government

We educate and build human capacities for driving the e-Transformation forward

We provide consulting and advisory services to ministries and government entities

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